Western Region Integrated Care Community of Practice

COMPUTER ACCESS, SUPPORT OR TRAINING

Digital support may be provided by councils, local libraries, Neighbourhood Houses or Community houses or the University of Third Age

Seniors who receive services through a Home Care Package program can discuss the option of using some of their funds to purchase tablet / laptop / or smartphone to enable access to online programs with their Case Managers.

Angliss Neighbourhood House. Public Internet Access and courses 2/11 Vipont Street, Footscray, 3011; T: 03 9687 9908; E: angnh@anglissnh.net.au or admin@anglissnh.net.au ; W: http://anglissnh.net.au/

Be Connected, an Australian Government initiative, provides online learning resources and online learning resources as well as a Network of community partners - the Be Connected Network - who offer support. Includes help for seniors to develop digital skills and confidence. Visit https://beconnected.esafety.gov.au/ or contact the helpline on 1300 795 897 (9am-5am AEST) for information on which centres are currently offering digital delivery.

Braybrook and Maidstone Neighbourhood House Inc: Provide digital support and have 8 tablets for loan for elderly clients. Provide free computer access. 113 Melon Street, Braybrook, 3019; T: 9317 5610; E: office@bmnh.org.au ; W: http://bmnh.org.au/

Brimbank Libraries: located in Sunshine, St Albans, Sydenham, Keilor and Deer Park. Offer a range of programs including digital literacy programs T: 9249 4171, E: daniellem@brimbank.vic.gov.au

Brimbank Neighbourhood Houses and Community Centres: Neighbourhood House Unit offers a range of programs including digital literacy. Further information: E: lissg@brimbank.vic.gov.au

Djerriwarrh Community & Education Services: run online computer classes from basic for beginners to advanced. 241 Station Rd, Melton, 3337; T: 8746 1000**;** E: info@djerriwarrh.org**;** W: https://www.djerriwarrh.org

Ethnic Communities Council of Victoria (EECV) partners with U3A Network to strengthen CALD seniors' digital literacy skills and facilitate their access to digital devices from their local libraries and/ or LGAs. For further information: TAbdulhadi@eccv.org.au .

Gateway Community Services:43 Paxton Street, South Kingsville, 3015**;** T:03 9399 3511**;** E: info@gatewaycommunityservices.org.au**.** Have a Be Connected Programme. Have provided some devices to clients who do not have access to IT however require clients to have their own Wi-Fi connection**.**

GoDigi Program, delivered through a partnership between Australia Post and Infoxchange to support older Australians, regional and remote communities, CALD and indigenous communities to use computer technology. Go Digi Network Partners include local governments, libraries, neighbourhood houses and other not-for-profit organisations. The Map tab on the Go Digi website shows a list of face to face learnings and partners that deliver trainings by specific postcodes: https://www.godigi.org.au/activities/vic E: hello@godigi.org.au

Good Things Foundation: social change charity, helping people to improve their lives through digital. Have network partners and digital mentors. Get online Week Learning Resources includes tips on:

how to video call, looking after health online, how to use your device, help other get online, be safe online.

Headspace Sunshine: currently supporting young people through phone and online options, such as video conferencing. Offer a Mental Health Masterclass weekly workshops online. T: 9927 6222; E: info-headspacesunshine@orygen.org.au .

Hobsons Bay Libraries: provided free wi-fi access and desktop PC use. Staff can offer tips and advice on using computers, and regularly offer hands-on classes. 1-23 Central Ave,, Altona Meadows, 3028; T: 1300 462 542 or 9932 3043, E: library@hobsonsbay.vic.gov.au ; efischer@hobsonsbay.vic.gov.au ; W: http://libraries.hobsonsbay.vic.gov.au/

Lively organisation: provides technology assistance using young helpers. They charge $45 per 1-hour home visit. T: 03 9070 4746; E: hello@lively.org.au W: https://lively.org.au/help-with-technology/

Melton South Community Centre: face-to-face compu, ter classes from basic for beginners to advanced. 41 Exford Road, Melton South, 3338; T: 9747 8576; E: msccentr@bigpond.net.au ; W: http://meltonsouth.org.au

Melton City Council offers 3 Connector Hubs across the municipality which has 8 elements including Digital Connection and Connector Service. All programs are offered via Melton Learning Facebook/You Tube channel. For more information: brionys@melton.vic.gov.au

Melton City Council Library Service T: 9747 5329; E: sarahr@melton.vic.gov.au

ReadyTechGo: Be Connected partner offers free fortnightly "Digital Discovery" sessions. Can provide Face to Face visits in the person's home at $90/hr to all areas of Melbourne. T: 03 9434 2020; E: hello@readytechgo.com.au W: https://www.readytechgo.com.au/seniors/

Tech Coach HQ: provides digital coaching services, T: 0403 919384, E: megan@techcoachhq.com.au

Tullamarine Community House: offers a range of computer classes. T: 9338 9072, E: cheryl@tullamarinehouse.org

Williamstown Community and Education Centre: provide support, skill development. T: 93976168, E: manager@wcec.com.au

Yarraville Community Centre: provide free public access to computers and have online computer and technology courses. 59 Francis Street, Yarraville, 3013; T:03 9687 1560; E: info@ycc.net.au ; W: https://www.ycc.net.au/