

Dandenong Integrated Care Community of Practice (CoP)

16 April 2020 Event Summary

The fourth Integrated Care Community of Practice for the Dandenong region was held on the 16th April 2020 via Zoom video. The event ran from 7am to 8am and Kaylene Ryan, Manager ADMA was panel moderator. The event was originally scheduled for 17th March as a face to face forum however this was cancelled due to the COVID 19 pandemic and then rescheduled to the online conferencing format.

The forum featured a panel discussion on social isolation and social prescribing and how services have adjusted in the current climate of COVID 19. There was an opportunity for Q&A utilising the live chat function and attendee interaction was facilitated through breakout rooms.

Panellists were:

- Maree Cullinan, Manager, Balla Balla Community Centre.
- Peter Johnstone, Coordinator Community Development, City of Greater Dandenong.
- Dr Judy Lowthian, Head of Research, Bolton Clarke Research Institute.
- Sylvia Wan, Manager Health and Wellbeing, Southern Migrant and Refugee Centre.

Attendees

No. of registrations	54
No. of attendees on the day	33
Attendee sector or service representation	ADMA; Allied Health; Bolton Clarke; City of Greater Dandenong; Community Centre; Dandenong & District Aborigines Cooperative Ltd; Dementia Australia; DHHS; enliven PCP; ermha; General Practice; Monash Health Community; Monash Health Complex Care; Monash Health; Neighbourhood Houses; Reclink Australia; Simply Helping Inner South East Melbourne; Social Services; South Easter Melbourne PHN; TaskForce Community Agency; Vision Australia

Feedback snapshot. 21% of attendees provided feedback.

- 100% of respondents stated they would attend future events.
- 100% of respondents believe there are benefits in holding regular multidisciplinary and multiservice
- CoPs
- 100% met or become aware of a new service as a result of attending
- 71% reported they are connected to the new service for work matters as a result of attending with 29% reporting this was their first CoP.

Benefits of attending listed included:

- "Information sharing, networking, putting faces to names - having the opportunity to ask detailed questions directly to other professionals.

- “Greater transdisciplinary collaboration and understanding, reduction in duplication of services, better access for clients, and the ability for each service to be specific in what they offer, knowing that other services provide complementary services.
- “Increase knowledge of other community organisations in the region and what services they provide.
- “Understanding the rapidly changing local service availability during COVID
- “Fantastic networking and sharing of resources

Some comments:

- “Fantastic - well run and very informative!
- “Thank you for a great session :) keep up the great work
- “This morning was a very valuable session - I learned a great deal about other services as well as some fabulous examples that I can tailor to better serve the people whom I work with. I also have a greater understanding of who else can help when the service that I am able to provide is not enough on its own. Thankyou!
- “More time for break out group