

# Bayside Glen Eira Integrated Care Community of Practice (CoP)

## 3 March 2020 Event Summary

The fifth Integrated Care Community of Practice for the Bayside Glen Eira region was held on the 3rd March 2020 at Caulfield RSL. The event ran from 6pm to 8pm and Dr Jonathan Zimmerman, Geriatrician and General Physician Alfred Health was host and panel moderator.

The forum featured a panel discussion on social isolation and social prescribing with audience interaction. Panellists were:

- David Menzies, Manager Chronic Diseases SEM Primary Health Network;
- Melanie Tighe, Manager Hampton and Highett Neighbourhood Houses;
- Jesse Osowicki, NWMPHN on social prescribing trial;
- Joe Sehee, Director Social Health Australia.

### Attendees

<b>Number of registrations for the event</b>	101
<b>Number of attendees on the day</b>	70
<b>Attendee sector or service representation</b>	ADMA Aged Care Services Alfred Health Allied Health Ambulance Victoria AOD services Bayside City Council Bolton Clarke Carer Services City of Glen Eira Community Health Community House Dental Services DHHS Eastern Health General Practice Home Care Services Mental Health Services Monash Uni Neighbourhood House NWMPHN Parks Victoria Pharmacy Rehab Services Respite Services SEMPHN Social Services

### Feedback snapshot. 73% of attendees provided feedback.

96% of respondents would attend future events with 4% unsure.

100% believed there are benefits in holding regular multidisciplinary and multiservice CoPs.

88% of respondents report that they have become aware of a new service as a result of attending.

43% of respondents report patient care has been impacted by attending and 29% reported that this was their first CoP.

24% have referred a patient to a service they met or became aware of as a result of attending a CoP.

Some examples: "For Psych support in community" "HARP" "Referred to Caulfield Hospital to discuss Advance Care directive" "My Aged Care and ACAS referral process" "PACER" "State Trustees"

**Some of the Benefits listed:**

“Sharing knowledge and experience across professions. More interaction between GPs and Allied Health Professionals”

“To expand horizons with view to improving health and wellbeing for the community

“Many of us are providing similar services and could support each other

“Hearing about what is happening outside my scope

“Breaking down silos

“Hearing about services I didn’t know existed and a range of views from a diverse audience

“Networking. Accessing evidence based practices

“Learn more about services in the area that we can connect our clients with or build relationships with to work collaboratively in the future

“Meeting professionals within the local area.