

# Greater Dandenong Integrated Care Community of Practice

## 8th October 2019 Event Summary

The third Integrated Care Community of Practice (CoP) for the Greater Dandenong region (within Monash Health catchment) was held on the 8<sup>th</sup> October 2019 at Atura Hotel in Dandenong. The event ran from 7am to 8.30am.

The breakfast featured a panel discussion involving Drs Ramini Shankamur and Parul Marwaha from Monash Dental Health Service. They provided an overview on the correlation of oral health and chronic disease and the region's public dental service including priority access and referral process. Also presented was a number of initiatives implemented by the Monash Dental Health team including collaborative models involving other health services. The audience were invited to ask questions and discuss. Attendees were provided with access to the new Dandenong CoP Member section of the ADMA website, a reminder about the Victorian Integrated Care online resources and invited to consider discussing a patient or client case study for the next CoP on social prescribing. A poll (slido) was used at the end of proceedings for anonymous feedback and to plan future events. Attendees were invited to stay and network.

### Attendees

<b>No. of registrations for the event</b>	45
<b>No. of attendees on the morning</b>	29
<b>Attendee sector or service representation</b>	ADMA City of Greater Dandenong Neighbourhood House Diabetes Victoria Employment Services General Practices Mental Health Services Monash Health Southern Migrant and Refugee Centre Aged Home Care Services Community Health Services Vic DHHS Disability Services enliven Primary Care Partnership Home Nursing Services Monash Community Neighbourhood Houses

### Feedback snapshot. 69% of attendees provided feedback.

100% of respondents stated they would attend future events.

100% of respondents believe there are benefits in holding regular multidisciplinary and multiservice CoPs

42% reported they are connected to new people for work matters as a result of attending

50% reported attending had impacted their day to day work with 15% reporting that this was their first CoP.

Benefits of attending listed included

“Opportunity for networking and developing potential partnerships.”

“Increased awareness of current issues affecting the community”

“Need to break down professional boundaries to provide a multidisciplinary coordinated response in providing care and support to our clients.”

“Information on services”

“Always learning something increased knowledge of services available”

“Providing updates and learning about local services”

“Learning about local system, networking, more knowledge”

“Networking, the increase knowledge of resources”

“Networking, knowing about new services”

“Better connections”

“Understanding new initiatives”

“Info about local services General knowledge about health concerns Networking opportunities”

“Finding out about the various community services available”

Some other feedback:

“Really enjoy the format of these sessions”

“Well organised, relevant topic”

“Pl choose venue carefully,could not hear due to noise of rain on roof”