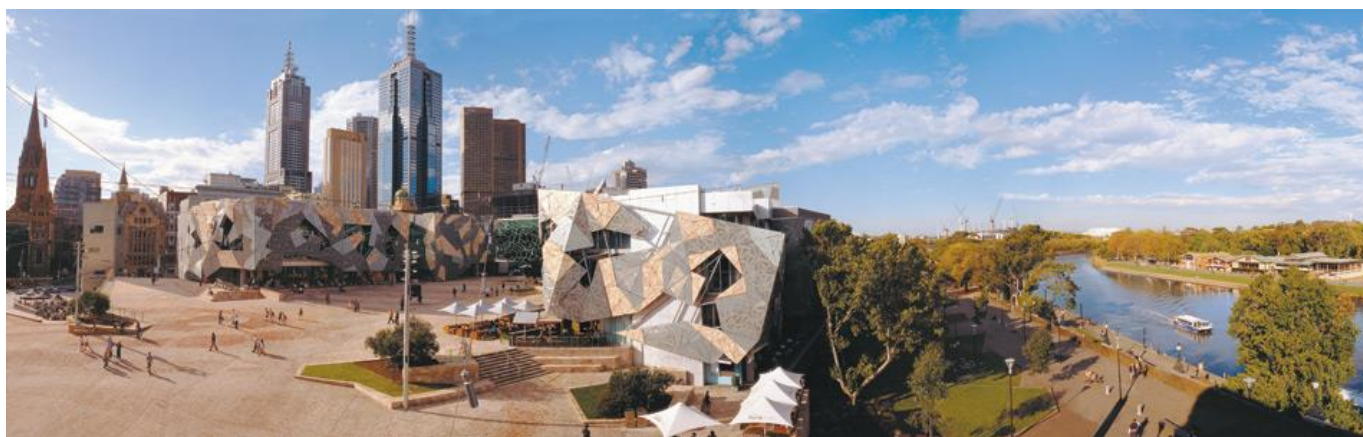




# 10<sup>th</sup> Annual National Conference

## CDM the 2020 Vision

### Managing the Rising Tide of Chronic Conditions



**Thursday 11 – Friday 12 September 2014**

**Melbourne Convention Centre**

**Conference Flyer and Pre-Conference Workshops**

**Pre-Conference Workshops: Wednesday 10 September 2014**

Principal Partner



For Further Information Contact: **ADMA**  
2nd Floor Fethers Building, Caulfield Hospital, 260 Kooyong Rd, Caulfield VIC 3162  
E-mail: [info@adma.org.au](mailto:info@adma.org.au) Website: [www.adma.org.au](http://www.adma.org.au) Tel: +61 3 9076 4125 Fax: +61 3 9076 6901

### **International keynote speakers:**

**Dr Rachael Addicott**, Senior Research Fellow, The King's Fund, UK

**Prof Chad Boulton**, Healthcare consultant, Teacher, Researcher and Physician board-certified in Family Medicine and Geriatrics; Past Director, Improving Healthcare Systems program, Patient-Centered Outcomes Research Institute (PCORI), USA

**Dr Angela Pratt**, World Health Organisation Technical Officer, Beijing, China

### **Australian keynote speakers:**

**Mr Mitchell Anjou AM**, Senior Research Fellow, Indigenous Eye Health Unit, Melbourne School of Population and Global Health, University of Melbourne, VIC

**Ms Leanne Beagley**, Director, Mental Health, Department of Health, VIC

**Prof Kim Bennell**, ARC Future Fellow, Department of Physiotherapy, University of Melbourne, VIC

**Mr Mark Booth**, First Assistant Secretary, Primary and Mental Health Care Division, Commonwealth Department of Health

**Dr Christine Connors**, General Manager, Primary Health Care, Top End Health Services, NT

**Ms Lynne Cowan**, Director, Service Development, Policy and Commissioning Division, SA Health

**Ms Frances Diver**, Deputy Secretary, Health Service Performance and Programs, Department of Health Victoria

**Assoc Prof Paul Dugdale**, Associate Professor Public Health, Medical School, Australian National University; Director Chronic Disease Management Unit, Division of Medicine, Canberra Hospital & Health services, ACT Health, ACT

**Dr Carolyn Ehrlich**, Research Fellow, Population & Social Health Research Program, Griffith Health Institute, Griffith University, QLD

**Ms Jenni Johnson**, Manager Pain Management Network, Agency for Clinical Innovation (ACI), NSW

**Dr Graeme Killer AO**, Principal Medical Adviser, Department of Veterans' Affairs, Canberra, ACT

**Dr Vicki Kotsirilos**, GP, Whole Health Medical Clinic; Chair, RACGP NFSI Integrative Medicine Working Group; Adjunct Senior Lecturer, Department of Epidemiology and Preventive Medicine, School of Public Health and Preventive Medicine, Monash University, VIC

**Prof Stephen Leeder**, Emeritus Professor of Public Health and Community Medicine, Menzies Centre for Health Policy and School of Public Health; Chair, Western Sydney Local Health District Board; Director, Research Network, Western Sydney Local Health District, Editor-in-Chief, Medical Journal of Australia

**Prof Grant Russell**, Head of School & Professor of General Practice Research, Director Southern Academic Primary Care Research Unit, School of Primary Health Care, Monash University, VIC

**Ms Renza Scibilia**, Manager Type 1 and Community Programs, Diabetes Australia-Victoria

**Dr Lorraine Smith**, Senior Lecturer, Faculty of Pharmacy, University of Sydney, NSW

**Prof Jane Speight**, Foundation Director, The Australian Centre for Behavioural Research in Diabetes; Chair of Behavioural and Social Research in Diabetes, Deakin University; NDSS Mental Health and Diabetes Leader, VIC

**Dr Linda Swan**, Managing Director, Healthways Australia

**Assoc Prof Margarite Vale**, COACH Program Director, VIC

### **Pre-Conference Workshops: 10<sup>th</sup> September 2014, AMREP Lecture Theatre, Alfred Hospital, Melbourne**

- **Combining technology and consumer experience to improve the care of people with chronic conditions**
- **Work smarter, not harder: How to structure consultations to deliver best practice, patient-centered care without taking extra time**

**Submitted Poster Presentations:** Abstracts for poster presentation will be accepted till **5pm AUST EST 8 August 2014**. Poster presenters will be invited to present their abstract as a 3 minute overview during the Interactive Poster Session as well as display their Poster. Posters should be no bigger than 1m x 1m in size. Prizes will be awarded for the best oral presentation and best poster at the close of the conference.

**Trade Exhibits and Conference Enquiries:** For enquiries Telephone: +61 3 9076 4125 or E-mail: [h.sinnott@alfred.org.au](mailto:h.sinnott@alfred.org.au)

**Registration:** To register for the conference please complete the registration form and email to [b.shen@alfred.org.au](mailto:b.shen@alfred.org.au), fax to 03 9076 6901 or post to ADMA, 2nd Floor, Fethers Building, Caulfield Hospital, 260 Kooyong Rd, Caulfield, Victoria 3162.

**Venue and Accommodation:** There are several options for accommodation near the Melbourne Convention Centre including the Hilton Melbourne South Wharf which offers special room rates for delegates. **To book accommodation at the Hilton South Wharf:** [http://www.hilton.com/en/hi/groups/personalized/M/MELSWHI-GADMA-20140910/index.jhtml?WT.mc\\_id=POG](http://www.hilton.com/en/hi/groups/personalized/M/MELSWHI-GADMA-20140910/index.jhtml?WT.mc_id=POG)

**To book accommodation through the Lido Group:** <http://leads.lido.com.au/misc/default.aspx?cid=0aeosw8g10903>

**Cancellation Policy:** Cancellations must be received in writing 2 weeks before the event for full refund. A refund of half the total amount paid will be awarded for cancellations received a week prior to the event. No refund can be awarded to delegates who fail to attend the conference without notification.

## Pre-Conference Workshops: Wednesday 10th September 2014

### Combining technology and consumer experience to improve the care of people with chronic conditions 09.30am-12.30pm

**Facilitators:** Dr Stephen Bunker, Tina Campbell, Adjunct Assoc/Prof George Margelis

**Speakers include:**

Suzanne Corcoran: Manager Patient Experience and Consumer Participation Program (PECPP), Alfred Health

Renata Kokanovic: Associate Professor of the Sociology of Health and Illness, Monash Fellow, Co-director DipEX Australia

Adjunct A/P George Margelis: University of Western Sydney, NSW

Consumer experience is recognized as a valuable resource for chronic disease self-management, health service design and evaluation. Standard 2 of the National Safety and Quality Health Standards highlights the requirement for health services to engage with consumers and capture their experiences for service improvement, and growing evidence supports the efficacy of narrative communication in CDSM programs.

This workshop aims to provide participants with an overview of the ways in which consumer experience is being collected, evaluated and utilized within healthcare in Australia, and will showcase examples of online and mobile technologies, which enable the broad distribution of consumer experience.

**Objectives:**

- Workshop participants will learn how patient experiences are being recorded and utilized in research and health service contexts.
- Practical examples of the use of technology to make consumer experiences accessible to the target audience will be demonstrated and discussed.
- A deeper understanding of the role of consumer experience in the provision of care for people with chronic conditions will be achieved through a panel discussion.

**9.00am Registration**

**Part 1 – Evidence and Practice**

09.30-10.00: DipEx Australia – rationale and evidence for recording patient experiences through the DipEx project

10.00-10.30 Suzanne Corcoran: Alfred Health Patient Experience and Consumer Participation Program

**10.30-11.00 Break & Technology demonstration**

GoShare Healthcare/RealTime Health, DiPex/HealthTalkOnline, Social Media

**Part 2 - Technology**

11.00-11.30 George Margelis: Social media

11.30-12.00 Tina Campbell: GoShare Healthcare

12.00-12.30 Panel discussion

### Work smarter, not harder

**1.00-5.00pm (3.5 hours CPD learning time)**

How to structure your consultations to deliver best practice patient-centred care without taking any extra time

**Workshop Presenters:** Janette Gale, Health Psychologist, CEO HealthChange Australia  
Caroline Bills, Musculoskeletal Physiotherapist, Senior Training Facilitator HealthChange Australia

If you find it challenging to provide health literacy, self-management and behaviour change support in your regular consultation time frames, this workshop may benefit you.

Patient-centred best practice requires acting as a part of a collaborative health care team; being respectful and responsive to patient preferences, needs and values; engaging patients in collaborative decision making; providing health literacy, self-management and behaviour change support, and considering a patient's beliefs, cognitions, social and cultural contexts\*. That's a lot to consider along with usual clinical tasks!

The challenge for clinicians, case managers and care coordinators is how to incorporate all of these tasks into their consultations, without blowing out their consultation times, and still meet their duty of care obligations when conducting their usual clinical practice.

Learning how to ask better questions and apply behaviour change skills is a great start to being patient-centred. The next step is to adapt your practice in a structural way to use these skills and incorporate patient-centred care tasks without taking any extra time. This is where HealthChange® Methodology can help. This practice methodology provides a structure within which to apply your current clinical and self-management/behaviour change skill set in a time efficient and effective way to attain more satisfying outcomes for both you and your patients or clients.

\* Patient centred care, Aust Commission on Safety and quality in Healthcare 2011 & Bauman et al. 2003

## Thursday 11 September 2014 – Day 1

08.00-08.45		REGISTRATION			
08.40-08.45	<b>Welcome</b> <b>Prof Joseph Ibrahim</b> , co-Chair, ADMA Plenary Chair: Prof Joseph Ibrahim, co-Chair, ADMA				
08.45-09.10	<b>The rising tide of chronic diseases</b> <b>Prof Stephen Leeder</b> , Emeritus Professor of Public Health and Community Medicine, Menzies Centre for Health Policy and School of Public Health; Chair, Western Sydney Local Health District Board; Director, Research Network, Western Sydney Local Health District, Editor-in-Chief, Medical Journal of Australia				
09.10-09.50	<b>The organisation of integrated care in England and the USA</b> <b>Dr Rachael Addicott</b> , King's Fund, UK				
09.50-10.15	<b>Predicting the future – global trends in population health programs</b> <b>Dr Linda Swan</b> , Healthways Australia				
10.15-10.20	Question time				
10.20-10.45		TEA BREAK AND POSTER VIEWING			
Plenary Chair: Prof Brian Oldenburg, Melbourne School of Population and Global Health, The University of Melbourne, VIC					
10.45-11.05	<b>Improving hospital responses to patients with multi-morbid chronic disease</b> <b>A/Prof Paul Dugdale</b> , Public Health, Medical School, Australian National University; Director Chronic Disease Management Unit, Division of Medicine, Canberra Hospital & Health services, ACT Health, ACT				
11.05-11.25	<b>Clinical commissioning "Commissioning the best patient outcome"</b> <b>Ms Lynne Cowan</b> , Director, Service Development, Policy and Commissioning Division, Department for Health & Ageing, Government of SA				
11.25-11.45	<b>Delivering better value for Victorians with complex care needs</b> <b>Ms Frances Diver</b> , Deputy Secretary, Health Service Performance and Programs, Department of Health Victoria				
11.45-12.05	<b>DVA approaches to chronic disease management</b> <b>Dr Graeme Killer AO</b> , Principal Medical Adviser, Australian Government Department of Veterans' Affairs, Canberra				
12.05-12.30	<b>Evidence-based integrative and non-drug approaches to treating common chronic diseases</b> <b>Dr Vicki Kotsirilos</b> , Whole Health Medical Clinic, VIC				
12.30-13.15		LUNCH BREAK AND POSTER VIEWING			
12.50-13.15		Heart Foundation Walking - Tara Henderson			
Plenary Chair: A/Prof George Margelis, University of Western Sydney, NSW					
13.15-13.30	<b>Official Opening</b> <b>The Hon David Davis MLC</b> , Minister for Health, Minister for Ageing, State Government of Victoria				
13.30-13.55	<b>Healthtalkonline Australia: Using research on patient experiences to inform and support self-management of chronic conditions</b> <b>Dr Lorraine Smith</b> , Senior Lecturer, Faculty of Pharmacy, University of Sydney, NSW				
13.55-14.20	<b>Using social media to connect with patients</b> <b>Renza Scibilia</b> , Manager - Type 1 and Community Programs, Diabetes Australia-Victoria				
14.20-14.30	Question time				
Concurrent Sessions: Submitted Oral Abstract Speakers					
	Weight Loss Stream	Integrated Care Stream	Patient-centred Care Stream	Patient Resource Stream	
	Chair: Carolyn Hines Room: 210	Chair: Liz Kasteel Room: 209	Chair: Justine Waters Room: 208	Chair: Vicky Cogley Room: 207	
14.30-14.45	Is there a dose response relationship between weight loss and symptom improvement in persons with symptomatic knee osteoarthritis? <b>Luke Lawler</b> , Prima Health	All partners on deck - enabling a collaborative health and social system with capacity to manage the tide <b>Linda Soars</b> , Integrated Chronic Disease Unit, South Eastern Sydney Local Health District, NSW	A qualitative assessment of provider and patient perceptions of shared medical appointments <b>A/Prof John Stevens</b> , Southern Cross University Lismore and Health Education Research Services Mullumbimby, NSW	Learning from the implementation of inter-organisational web-based chronic and complex conditions e-care planning and coordination <b>Linda Pandita</b> , LIME Management Group, Port Melbourne, VIC	



14.45-15.00	Integrated osteoarthritis program evaluation: effects on surgery rates - does it pay for itself? <b>Assoc Prof Stan Goldstein</b> (Conjoint), BUPA Australia; School of Public Health University of NSW	Overcoming barriers to improved long term outcomes in type 2 diabetes and pre-diabetes in community health - final results <b>Joanne Stanford</b> , Yarra Valley Community Health (YVCH), Eastern Health, VIC	The health literacy response framework: grounded identification of strategies for providers and organisations <b>Dr Sarity Dodson</b> , Public Health Innovation Deakin, Deakin University, VIC	Patient self-management resources and education for chronic lung diseases <b>Melissa Ram</b> , Lung Foundation Australia, QLD
15.00-15.15	A new model of weight loss clinic in general practice using multidisciplinary approach in group sessions <b>Dr Tri Tuyen Cao</b> , Montague Farm Medical Centre, Pooraka, SA	Straight to the short board – early adopters refocus the agenda with NSW Health Connecting Care Telephone Support Service <b>Simone Jones</b> , Integrated Chronic Disease Stream, Illawarra Shoalhaven Local Health District, NSW	Profiling the health literacy of Barwon Health HARP client population to assist in developing targeted interventions <b>Janette Byrnes</b> , Hospital Admission Risk Program, Barwon Health, Geelong, VIC	Building asthma care communities <b>Tanya Raineri</b> , Asthma Foundation Queensland, QLD

15.15-15.35

**TEA BREAK AND POSTER VIEWING**

Plenary Session Chair: Adj/Prof Stan Goldstein (conjoint), BUPA Australia

15.35-16.00	<b>Don't lose sight of vision, an NCD that is often overlooked</b> <b>Dr Mitchell Anjou AM</b> , Senior Research Fellow, Indigenous Eye Health Unit, Melbourne School of Population and Global Health, University of Melbourne, VIC			
16.00-16.25	<b>Exploring new models of care for osteoarthritis</b> <b>Prof Kim Bennell</b> , ARC Future Fellow, Department of Physiotherapy, University of Melbourne, VIC			
16.25-16.50	<b>Pain management: A chronic problem</b> <b>Jenni Johnson</b> , Manager Pain Management Network, Agency for Clinical Innovation (ACI), NSW			
16.50-16.55	<b>Question time</b>			

**Interactive Poster Presentations**

	<b>Stream 1</b>	<b>Stream 2</b>	<b>Stream 3</b>	<b>Stream 4</b>
16.55-17.13	Chairs: Regina Osten and A/Prof Paul Dugdale Room: 210	Chairs: Dr Stephen Bunker and Prof Ines Krass Room: 209	Chairs: Kaylene Ryan and Carolyn Hines Room: 208	Chairs: Vicky Cogley and Liz Kasteel Room: 207
16.55-16.58	Moving on (generic chronic disease self-management program) culturally and linguistically diverse pilot <b>Luke O'Connell</b> , Multicultural Health Service, Nepean Blue Mountains Local Health District, NSW	Barriers and facilitators for implementation of atrial fibrillation screening using iPhone ECG in pharmacies <b>Nicole Lowres</b> , Cardiology Department, Concord Repatriation General Hospital; ANZAC Research Institute; Sydney Medical School, University of Sydney, NSW	A continuum of care model for comprehensive chronic disease management: The Parkinson's Wellbeing Program <b>Sue Harkness</b> , Calvary Health Care Sydney, NSW	Development and evaluation of an online comprehensive lifestyle change intervention for common risk factor reduction in the prevention and management of type 2 diabetes, metabolic syndrome and cardiovascular disease <b>Stephen Penman</b> , National Institute of Complementary Medicine, University of Western Sydney, NSW
16.58-17.01	Designing a health literacy-focused falls prevention intervention in a municipal city council <b>Lenna Popovski</b> , Home and Community Care Services, City of Greater Dandenong, VIC	Identifying the impact of medication complexity on chronic disease <b>Vidhya Uddaiyar</b> , Department of Epidemiology and Preventative Medicine, Monash University, VIC	Delivering coordinated care at Dianella Community Health <b>Elaine Hadj</b> , Early Intervention & Chronic Care Team, Dianella Community Health, VIC	Putting our best feet forward – a collaborative approach to healthy feet <b>Jo Ritchie</b> , Grampians Pyrenees PCP, VIC

1701-17.04	Assessing and addressing the health literacy of older people with diabetes living in the community and receiving home nursing support <b>Dianne Goeman</b> , RDNS, VIC	A novel antibiotic delivery procedure in the infected diabetic foot: The Percutaneous Isolated Limb Perfusion (PILP) trial <b>Jane McCann</b> , The Royal Melbourne Hospital, VIC	A new pathway for chronic obstructive pulmonary disease patients: Hospital in the home <b>Elizabeth Forbes</b> , Chronic Care Program, Canberra Hospital, ACT	Challenges for the management of type 2 diabetes in CALD communities <b>Anna Voloschenko</b> , Ethnic Communities Council of Queensland
17.04-17.07	A little bit of sugar – tailoring an effective health message using the diverse consumer voice <b>Linda Soars</b> , Integrated Chronic Disease Unit, South Eastern Sydney Local Health District, NSW	Stemming the tide: A visual care study <b>Karin Robinson</b> , Illawarra Shoalhaven Medicare Local, NSW	Building capacity in primary health care – a model of integration <b>Debra Starr</b> , Integrated Service and Planning Manager, Central Bayside Community Health services, VIC	Trapeze: An innovative specialist transition service for young people <b>Madeleine Bridgett</b> , Trapeze, Sydney Children's Hospital Network, NSW
17.07-17.10	Four critical elements to improve consumer engagement <b>Lauren Waycott</b> , Jean Hailes for Women's Health, VIC	Pilot – 6 week proposed Combined Chronic Disease Outpatient program <b>Jo McLaren</b> , St John of God Frankston Rehabilitation, VIC	Investigation into factors that influence dietary intake in adults with stable Chronic Obstructive Pulmonary Disease (COPD) <b>Natalie Shalit</b> , Alfred Health, VIC	Developing a regionally tailored and INNOVATIVE model of integrated care for people with complex needs- the Integrated Complex care Service (ICCS) <b>Rebecca Hurley</b> , Bayside Medicare Local, VIC
17.10-17.13	Innovative roles improve outcomes for HARP clients <b>Kiri James</b> , Western HARP, VIC	Measurement of glycated haemoglobin A1c (HbA1c) in dried blood spot samples: an alternative to traditional venous blood sampling <b>Belinda Whittle</b> , Australian Phenomics Facility, The Australian National University, ACT	Lung Cancer, a chronic disease. examining the concept of self-management <b>Tamirin Darch</b> , Gold Coast University Hospital, QLD	Redcliffe integrated chronic disease model of care <b>Karen Chippindall</b> , Home Hospital Service; Medicine and Older Persons Services; Redcliffe Hospital, Brisbane, QLD

17.15-18.45

**NETWORKING SESSION AND COCKTAIL RECEPTION****Friday 12 September 2014 – Day 2**

08.00-08.30	<b>REGISTRATION</b>
08.30-08.35	Welcome <b>Assoc/Prof Caroline Brand</b> , co-Chair, ADMA
Bupa Plenary Chair: Adj/Prof Stan Goldstein (conjoint), BUPA Australia	
08.35-09.00	<b>BeHe@lthy be mobile: How mobile technology can help address the global NCD epidemic</b> <b>Dr Angela Pratt</b> , WHO Technical Officer, Regional focal point for the mHEALTH for NCDs initiative, China
Plenary Chair: Assoc/Prof Caroline Brand, co-Chair, ADMA	
09.00-09.40	<b>Promising paths to providing complex comprehensive care</b> <b>Prof Chad Boulton</b> , Johns Hopkins Bloomberg School of Public Health, USA
09.40-10.10	<b>Shaping the primary care practice to the needs of the future</b> <b>Prof Grant Russell</b> , School of Primary Health, Monash University, VIC
10.10-10.35	<b>Closing the gap initiatives in NT and the application to vulnerable populations</b> <b>Dr Christine Connors</b> , General Manager Primary Health Care, Top End Health Services, NT Department of Health, NT
10.35-10.45	Question time
<b>10.45-11.10 TEA BREAK AND POSTER VIEWING</b>	
Plenary Chair: Kylie Houlihan, Integrated Care - Chronic Disease, Queensland Health	
11.10-11.35	<b>Success is a journey, not a destination: Understanding the psychosocial impact of diabetes</b> <b>Prof Jane Speight</b> , Foundation Director, The Australian Centre for Behavioural Research in Diabetes; Chair of Behavioural and Social Research in Diabetes, Deakin University; NDSS Mental Health and Diabetes Leader, VIC
11.35-12.00	<b>Complex health, mental health and welfare needs – improving service integration at an individual case planning level</b> <b>Leanne Beagley</b> , Director, Mental Health, Department of Health, VIC

12.00-12.25	<b>Community-based interventions and self-management for vulnerable populations</b> <i>Dr Carolyn Ehrlich</i> , Research Fellow, Population & Social Health Research Program, Griffith Health Institute, Griffith University, QLD			
12.25-12.50	<b>The COACH program – beyond coronary heart disease</b> <i>A/Prof Margarite Vale</i> , COACH Program Director, VIC			
12.50-13.00	<b>Question time</b>			
13.00-13.50	<b>LUNCH BREAK AND POSTER VIEWING</b>			
13.25-13.50	<b>Heart Foundation Walking - Tara Henderson</b>			
<b>Concurrent Streams: Submitted Oral Abstract Speakers</b>				
	<b>Quality Improvement Stream</b> Chair: Dr Stephen Bunker Room: 210	<b>Kidney Health &amp; Diabetes Stream</b> Chair: Prof Ines Krass Room:209	<b>Complex Care Stream</b> Chair: Sharryn Gannon Room:208	<b>Long-term Care Stream</b> Chair: Justine Waters Room:207
13.50-14.05	Reverse innovation: Learnings from LMIC that inform the response to NCDs amongst culturally and linguistically diverse (CALD) groups in Australia <i>Dr Nathan Grills</i> , The Nossal Institute of Global Health, University of Melbourne, VIC	A general public community education model – linking kidney health, heart health, blood pressure, stroke and diabetes <i>Jo Fairbairn</i> , Community Education & Health Promotion Management, Kidney Health Australia, VIC	From solos to symphony: How one program transformed from a single disease specific service to a person centred complex care program <i>Jane Gilchrist</i> , HARP, Melbourne Health, VIC	Patient-centred goals in chronic low back pain – are they aligned to what we measure and how we treat? <i>Tania Gardner</i> , Faculty of Pharmacy, Sydney University, NSW
14.05-14.20	Playing the long quality game improves chronic disease outcomes for rural patients <i>Donna Bridge</i> , Wimmera Primary Care Partnership, Horsham, VIC	Keeping kidneys in the community <i>Dr Helen Healy</i> , Kidney Health Service, Metro North HHS, Brisbane, QLD	Barwon Health Hospital Admission Risk Program (HARP): Care coordination for people living with HIV with complex care needs <i>Helen Fay</i> , Hospital Admission Risk Program (HARP), Barwon Health, Geelong, VIC	Rehabilitation in the home post lower limb arthroplasty – a viable alternative to inpatient rehabilitation <i>David Bergin</i> , Remedy Healthcare Group, Melbourne VIC
14.20-14.35	Clinical governance framework inclusive of clinical indicators and clinical audit tools to measure quality of care and guide clinical practice <i>Julie White, Debra Gascard</i> , Hospital Admission Risk Program, Monash Health, Dandenong, VIC	Making sense of change: Patients' views of diabetes and GP-led integrated diabetes care <i>Dr Letitia Burridge</i> , Centre of Research Excellence: Quality & Safety in Integrated Primary-Secondary Care, Discipline of General Practice, School of Medicine, The University of Queensland, QLD	Care coordination improves engagement with primary health care with the homeless population in the peninsula region <i>Alison Wheeler</i> , HARP, Peninsula Health, Frankston, VIC	Advance care planning – there is no better time than now to have the conversation <i>Nicole Doran</i> , Department of Health, VIC
14.35-14.50	Access and Service Coordination Project: Working better together and breaking down service barriers for young people <i>Johanna Parker</i> , Wyndham City Council in collaboration with HealthWest Partnership, VIC	DESMOND down under! <i>Debbie Schofield</i> , Health Services, Diabetes WA, Subiaco, WA	Community Health Acute Response Team (CHART) <i>Michael Jaurigue</i> , Cardinia-Casey Community Health Service, Monash Health, Melbourne, VIC	The impact of a change to the residential in reach service through an innovative model to optimise patient-centred care <i>Rebecca Pang</i> , Residential In-Reach Program, HARP, Peninsula Health, Vic
14.50-15.15	<b>TEA BREAK</b>			
PANEL DISCUSSION: CDM the 2020 vision – Managing the rising tide of chronic conditions				
15.15-16.15	Moderator: <i>Assoc/Prof Caroline Brand</i> Introduction: <b>Health reform &amp; future implications</b> <i>Mark Booth</i> , First Assistant Secretary, Primary and Mental Health Care Division, Department of Health Panel: <i>Dr Rachael Addicott, Mark Booth, Prof Chad Boulton, Dr Christine Connors, Assoc/Prof George Margelis</i>			
16.15-16.30	<b>CLOSING, ORAL AND POSTER PRIZES</b>			

ADMA 10<sup>th</sup> Annual National Disease Management Conference  
**CDM the 2020 Vision: Managing the Rising Tide of Chronic Conditions**

Thursday 11 - Friday 12 September 2014

Delegate Registration **and Tax Invoice**

ADMA is auspiced under Alfred Health ABN 27 318 956 319

Mr/Mrs/Ms/Prof/Dr: \_\_\_\_\_  
 Position: \_\_\_\_\_  
 Organisation: \_\_\_\_\_  
 Business Address: \_\_\_\_\_  
 Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**Conference Registration Fees**

		Register by 8 August 2014	Register after 8 August 2014
<b>ADMA member / full-time student</b> (students please include a copy of your student ID)			
One day	(11 or 12 Sep)	\$400 + \$40 GST = <b>\$440</b>	\$450 + \$45 GST = <b>\$495</b>
Both days	(11 & 12 Sep)	\$700 + \$70 GST = <b>\$770</b>	\$750 + \$75 GST = <b>\$825</b>
<b>Non-member</b>			
One day	(11 or 12 Sep)	\$450 + \$45 GST = <b>\$495</b>	\$500 + \$50 GST = <b>\$550</b>
Both days	(11 & 12 Sep)	\$800 + \$80 GST = <b>\$880</b>	\$900 + \$90 GST = <b>\$990</b>

**Level of conference attendance**

- Day One only** (11 Sep 2014)     **Day Two only** (12 Sep 2014)     **Both days** (11 & 12 Sep 2014)  
 **Cocktail party** (Thursday, 11 September) *please mark box for catering purposes*

**Pre-conference workshops (10 September 2014)**

- Combining technology & consumer experience to improve the care of people with chronic conditions (9.30 am-12.30 pm) COST: **\$77.00**  
 Work smarter, not harder: How to structure consultations to deliver best practice, patient-centered care without taking extra time (1.00-5.00pm) COST: **\$77.00**

Special Requirements (dietary or other) \_\_\_\_\_

**Payment details**

**TOTAL COST: \$** \_\_\_\_\_

- Cheque    Please make cheques payable to **Australian Disease Management Association**  
 Credit Card    Type: \_\_\_\_\_ (Please note, only Mastercard or Visa is accepted)

Cardholder's full name:																			
Cardholders Signature:															Expiry Date:				

**Please email, fax or post this registration form and payment to:**

E-mail	Fax	Mail
Belinda at b.shen@alfred.org.au	03 9076 6901	Australian Disease Management Association 2nd Floor, Fethers Block, Caulfield Hospital 260 Kooyong Road Caulfield VIC 3162

If payment is to follow write **"payment to follow"** on the top of the form and **ensure payment is forwarded within 2 weeks**

If you do not wish your name and affiliation to be provided to other attendees please tick

- Cancellation Policy:**
- For a full refund, cancellations must be received **in writing before** 19 August 2014.
  - A refund of half the total cost will be made for cancellations received **in writing from** 19 August - 2 September 2014.
  - Unfortunately, we cannot offer refunds after 2 September 2014, however you can register a substitute to take your place.