



11th Annual National Conference

Count me in: Partnerships in chronic care



Thursday 10 - Friday 11 September 2015

Brisbane Convention Centre

Queensland

Pre-Conference Workshop & Conference Flyer

Pre-Conference Workshops: Wednesday, 9 September 2015

Themes include: Population health including Indigenous health, Person-centred care; Shared care; Telehealth and Telemedicine; Models of integrated care; Health and social care integration; Medication Management; Quality of care & Evaluation

Partner:



Queensland
Government

For Further Information Contact: **ADMA**
2nd Floor, Fethers Block, Caulfield Hospital, 260 Kooyong Rd, Caulfield VIC 3162
Website: www.adma.org.au Tel: +61 3 9076 4125 Fax: +61 3 9076 6901

International keynote speaker:

Prof Juliana Chan, Chair Professor, Department of Medicine and Therapeutics; Director, Hong Kong Institute of Diabetes and Obesity; Director, Clinical Research Management Office; Co-director, CUHK-PWH International Diabetes Federation Centre of Education; Chief Executive Officer, Asia Diabetes Foundation; The Chinese University of Hong Kong

Australian keynote speakers:

Sharon Appleyard, Assistant Secretary, Primary Health Networks Establishment's Branch, Department of Health, ACT

Prof Ross Bailie, Professor of Public Health, Scientific Director, Centre for Primary Health Care Systems, Menzies School of Health Research, NT

Assoc Prof Nick Buckmaster, Deputy Chair, Integrated Care Working Party, Australian College of Physicians; Medical Director of Internal Medicine, Gold Coast Hospital and Health Service, QLD

Dr Kevin Cheng, Head, Integrated Care, Medibank Private

Victoria Chalmers, Director, Health Contact Centre, Community and Scientific Support, Health Support Queensland, Department of Health, QLD

Prof Enrico Coiera, Director, Centre for Health Informatics, Director, NHMRC Centre for Research Excellence in E-Health, Australian Institute of Health Innovation, Macquarie University, NSW

Prof Martin Connor, Executive director, Centre for Health Innovation, Griffith University and the Gold Coast Hospital & Health Service, QLD

Dr David Doolan, Chief Health Information Officer, Telstra Health

Prof Garry Egger, Adjunct Professor, Health and Applied Sciences, Southern Cross University, and Director, Centre for Health Promotion and Research, NSW

Dr Steve Hambleton, Chair, Primary Health Care Advisory Group; Chairman, National eHealth Transition Authority

Adj Assoc Prof Jeannine Jacobson, Manager HACC and Assessment, Ageing and Aged Care Branch, Mental Health, Wellbeing, Social Capital and Ageing, Department of Health & Human Services, and Adjunct Associate Professor, School of Health and Social Development, Faculty of Health, Deakin University, VIC

Conj Prof Jean-Frederic Levesque, Chief Executive, Bureau of Health Information, and Conjoint Professor, Centre for Primary Health Care and Equity, University of New South Wales; Strategic Analytic Advisory Committee, Canadian Institute of Health Information

Prof Shu Chuen Li, Chair Discipline of Pharmacy & Experimental Pharmacology, School of Biomedical Sciences & Pharmacy, Faculty of Medicine and Health, The University of Newcastle, NSW

Prof Alison Mudge, HMR Fellow and Physician, Internal Medicine & Aged Care, Metro North Hospital & Health Service, QLD

Bernadette Murphy, Senior Lecturer, Public Health and Health Promotion, Manager, Partnerships and Professional Development, Deakin University, VIC

Assoc Prof Tricia Nagel, Consultant psychiatrist, NHMRC Research Fellow, Associate Professor, Mental Health, Wellbeing and Chronic Disease research division, Flinders University and Menzies School of Health Research

Prof Brian Oldenburg, Chair Noncommunicable Disease Control, Director, Centre for Health Equity, Melbourne School of Population & Global Health, The University of Melbourne, VIC

Assoc Prof Peter Pillans, Director, Clinical Pharmacology, Division of Medicine, Princess Alexandra Hospital, QLD

Barbara Schmidt, Trial Manager, Getting Better at Chronic Disease Care Project in North Queensland, University of South Australia; Research Fellow, College of Public Health, Medical & Vet Sciences, Centre for Research Excellence in the Prevention of Chronic Conditions in Rural and Remote Populations, James Cook University, QLD

Assoc Prof John Stevens, Adjunct School of Health and Human Sciences, Southern Cross University, NSW

Susan Stewart Loane, Department of Management and Marketing, Faculty of Business and Economics, Macquarie University, NSW

Panel participants:

Dr Ros Blakley, General Manager, Bupa Medical & Bupa Health Dialog, BUPA

Mark Tucker-Evans, Chair, Health Consumers Queensland (HCQ); Chief Executive Council on the Ageing (COTA) Queensland; Chair, Queensland Council of Social Service (QCOSS)

Submitted Abstracts: Abstracts for poster presentations accepted until **5pm AUST EST 4 August 2015**. Poster presenters will be invited to present a 3 minute overview during the Interactive Poster Session as well as display their Poster. Posters should be no bigger than 1m x 1m in size. Prizes will be awarded for the best oral presentation and best poster at the close of the conference.

Trade Exhibits & Conference Enquiries: For enquiries phone: +61 3 9076 4125 or email Helen at: h.sinnott@alfred.org.au

Registration: To register please complete the registration form on the last page and forward to Belinda by email, fax or post.

Venue and Accommodation: There are several options for accommodation near the Brisbane Convention Centre including the Mantra, which offers special room rates for delegates (see below for instructions on booking through Mantra) and the Lido Group: <http://leads.lido.com.au/misc/default.aspx?cid=mwe8s9od11132>

How to book accommodation through the Mantra website

Important:

- Discounted ADMA delegate rate is 10% off the Mantra **daily** rate, not sale/special rates. Please note there may be sale/special rates offered that are cheaper than the discounted Mantra daily rate.
- The discounted ADMA delegate rate is only offered for stays between 9 – 13 September 2015, if booked before 10 August 2015.
- Rooms are subject to availability.

To book:

1. Visit <http://www.mghotels.com.au>
2. Select the destination (Brisbane), your dates and the number of people to stay at the hotel.
3. Click **SEARCH**.
4. In the **promo** field, type **ADMA** (this is case-sensitive, so ensure you type all letters in uppercase).
5. Click **SEARCH**.
6. Click **NEXT** for the hotel you want to book (Note: The Mantra South Bank, Brisbane is next to the convention centre).
7. Select room type.
8. Click **BOOK** to proceed to payment screen.
9. Complete your booking.

For queries, please contact: **Jolene Taylor**, (07) 5665 4455.

For terms and conditions, go to: <http://www.mghotels.com.au/terms-and-conditions/>



2015 Pre- Conference Workshops

Wednesday, 9 September 2015

1. Program evaluation in the 'real world' (9.30 am - 3.30 pm)

Facilitators



Prof Brian Oldenburg,
Chair Non-communicable Disease
Control, Director, Centre for Health
Equity, Melbourne School of
Population & Global Health, the
University of Melbourne, VIC



Dr Stephen Bunker, Clinical Research
Advisor, Medibank; Adjunct Senior
Lecturer, Department of Epidemiology
and Preventive Medicine, Faculty of
Medicine, Nursing and Health Sciences,
Monash University, VIC

Evaluation in modern health service settings is part and parcel of continuous quality improvement. There is a significant and often complex scientific base underpinning evaluation concepts and methodology. Increasingly, it is being recognised that evaluation approaches must be customised to real world settings without compromising essential rigour. This workshop will overview and give some practical approaches to harnessing program evaluation

09.30 – 10.00	Introduction and objectives
10.00 – 10.45	Introduce evaluation concepts
10.45 – 11.15	Morning tea
11.15 – 11.45	Evaluation concepts (continued)
11.45 – 13.00	Case studies
13.00 – 14.00	Lunch
14.00 – 15.30	Case studies (continued) and implementation science

Cost including GST= \$154.00

2. Integrated approach to self-care (1.00 pm - 4.00 pm)



My health clinic at home

Julie Ivanow, Home Support Manager Feros Care

Feros care has been embarking on a journey in Telehealth Care since 2009. This has culminated in the developed of our My Health Clinic at Home technology for Chronic Disease Management. This presentation is designed to share our experiences in implementing a successful pilot to rolling out a mainstream service, as well as provide real operational tools and experiences in implementing a telehealth service.



eVillage, Enabling Seniors Living in Residential Care to Become 'Silver Surfers'

Shelly Fletcher, eHealth & Primary Care Manager Feros Care

This presentation will share knowledge, lessons, benefits and recommendations to implement technology. There will also be an opportunity to trail Wheel-I-Am, a telepresence robot residents use to connect with general practitioners and specialists and attend social outings via video-conferencing.



Bending the health care cost curve

Gerrye Stegall, Managing Director Healthways

This presentation reviews the Global Chronic disease trend, the focus on overall wellbeing, the power of total population approach and self-management, the proven result in the Australian market and what actions does the payer need to take to bend the cost curve.

Cost including GST= \$77.00

2015 Conference Program

Thursday 10 September 2015 – Day 1

08.00-08.45		REGISTRATION			
08.50-08.55	Welcome Assoc/Prof Caroline Brand , co-Chair, ADMA				
Plenary Chair: Assoc/Prof Caroline Brand					
08.55-09.15	Opening Session: Better outcomes for people with chronic and complex health conditions through primary health care Dr Steve Hambleton , Chair, Primary Health Care Advisory Group.				
09.15 -09.45	Social networks, social media and social diseases Prof Enrico Coiera , Director Centre for Health Informatics, Director NHMRC Centre for Research Excellence in E-Health Australian Institute of Health Innovation, Faculty of Medicine and Health Sciences, Macquarie University, NSW				
09.45-10.15	Improving chronic disease outcomes - What do we know that we know? Prof Brian Oldenburg , Chair of Noncommunicable Disease Control, Director, Centre for Health Equity, Melbourne School of Population & Global Health, The University of Melbourne, VIC				
10.15-10.30	The Australasian College of Physicians and Integrated Care: a key partnership Assoc Prof Nick Buckmaster , Deputy Chair, Integrated Care Working Party, Australian College of Physicians; Medical Director of Internal Medicine, Gold Coast Hospital and Health Service, QLD				
10.30-10.35	Question time				
10.35 -11.00		TEA BREAK AND POSTER VIEWING			
Plenary Chair: Dr Stephen Bunker					
11.00-11.25	Engagement of stakeholders in system-wide primary healthcare improvement Prof Ross Bailie , Professor of Public Health, Scientific Director, Centre for Primary Health Care Systems, Menzies School of Health Research, NT				
11.25-11.50	Indigenous Health Workers as chronic care coordinators: benefits and challenges for health service managers Barbara Schmidt , Trial Manager, Getting Better at Chronic Disease Care Project, North Queensland project; Research Fellow, James Cook University				
11.50-12.15	The AIMhi Stay Strong App Prof Tricia Nagel , Consultant psychiatrist & Assoc Prof Menzies School of Health Research, Mental Health, Wellbeing and Chronic Disease research division, Charles Darwin University, NT				
12.15-12.40	The pointy end: can we prevent hospital readmissions for chronic disease? Prof Alison Mudge , HMR Fellow and Physician, Internal Medicine and Aged Care, Metro North Hospital and Health Service, QLD				
12.40-12.45	Question time				
12.45-13.35	LUNCH BREAK AND POSTER VIEWING				
Concurrent Sessions: Submitted Oral Abstract Speakers					
	Stream: ATSI Chair: Liz Kasteel Room: P11	Stream: Ambulatory Care Chair: Claire Pearce Room:P10	Stream: Consumer Experience Chair: Sharryn Gannon Room:P9	Stream: Peer support & Self-Management Chair: Silvana Cavalli Room:P8	
13.35-13.50	Unpacking a successful model of outreach case management for Aboriginal and Torres Strait Islander peoples with complex chronic disease works – why is it making the difference it is? Dr Deborah Askew , Southern Qld Centre of Excellence in Aboriginal & Torres Strait Islander Primary Health Care, QLD	GP referrals to outpatient clinics: Observations on referral drivers and process in chronic disease management Lisa M Lee , Primary Market Research, Two Blind Mice, Sydney, NSW	Participant experience focus groups: Engaging consumers in chronic disease management program redesign Marina Davis , Primary and Chronic Care Services, NSW Agency for Clinical Innovation (ACI), NSW	Connect2: A motivational peer support model for people with type 2 diabetes Udani Abeyapala , Diabetes Queensland, Milton, QLD	

Concurrent Sessions: Submitted Oral Abstract Speakers, continued

	Stream: ATSI Chair: Liz Kasteel Room: P11	Stream: Ambulatory Care Chair: Claire Pearce Room: P10	Stream: Consumer Experience Chair: Sharryn Gannon Room: P9	Stream: Peer support & Self-Management Chair: Silvana Cavalli Room:P8
13.50-14.05	A new model of care for a “Rapid hospital discharge service for newly diagnosed type 1 diabetes mellitus children” from the acute sector to a community service Robyn Mallett , North Lakes Diabetes Service, Community, Indigenous & Subacute Services, QLD	Connecting care in the community: What works and what didn’t. A qualitative study exploring the general practice perception of the ‘connecting care in the community’ care coordination program Liz Lucas , Grand Pacific Health, NSW	The Curse, the Castle and the Dragon Michael Gill , Founder Dragon Claw	Innovation in patient education: A locally led partnership for integrated care Dr Tina Campbell , RealTime Health Pty Ltd; Linda Soars , South Eastern Sydney Local Health District, NSW
14.05-14.20	Aboriginal Chronic Care Program Libby Johns , Justice Health & Forensic Mental Health network, NSW	Building an interprofessional practice system isn’t a choice, it is an imperative Claire Conlon , Intake and Inner North West Programs, Cohealth community health service, VIC; Natasha Carlesso , Mental Health Program, Cohealth community health service, VIC	What are people with severe mental illness saying about the work required to look after their physical health? Polly Chester , Centre of National Research on Disability and Rehabilitation, Menzies Health Institute, QLD; Griffith University, QLD	When is too late too late? Self-management capacity of our most complex patients - across the life course of disease Simone Jones , Integrated Chronic Disease Stream Illawarra Shoalhaven Local Health District, NSW
14.20-14.35	Count me in: Engaging Aboriginal and Torres Strait Islander communities in chronic disease wellness programs on the Gold Coast Judith Murrells & Chris Buchanan , Chronic Disease Wellness Programs, Gold Coast Health, QLD; Menzies Health Institute Queensland, Griffith University and Nursing Research, Gold Coast Health, QLD	Evaluating wait time outcomes after implementation of the Osteoarthritis Hip and Knee Service (OAHKS) Bernarda Cavka , Physiotherapy Department, Royal Melbourne Hospital, VIC	Telehealth-enabled self-care: Realising the aspiration Adj Prof Gary Morgan , 1 in 4 Lives Consortium, NSW; Science & Engineering Faculty, Queensland University of Technology, QLD	A better question - the key to person centred care and self-management Tina Dolphin , Better Questions Are the Answer, VIC
14.35-14.40	Question time	Question time	Question time	Question time
Interactive Poster Presentations				
	Stream 1 Chair: Justine Waters & Liz Kasteel Room: P11	Stream 2 Chair: Adj Prof Lisa Demos & Claire Pearce Room: P10	Stream 3 Chair: Dr Stephen Bunker & Sharryn Gannon Room: P9	Stream 4 Chair: Kay Ryan & Silvana Cavalli Room: P8
14.40-14.43	What does quality and safety mean in chronic disease management? Dr Nancy Huang , Remedy Healthcare, Melbourne VIC	Chronic disease coordinated care model Natasha Carlesso , Chronic Disease Coordinated Care Model, cohealth, Melbourne, VIC	Goal-setting as a mechanism for delivering patient-centred care by nurses in primary care Polly Chester , Centre of National Research on Disability & Rehabilitation, Menzies Health Institute, QLD; Griffith University, Meadowbrook, QLD	Benefits of smoking cessation programs within chronic disease population Simon Shah , Chronic Disease Wellness Program, Gold Coast Health, Gold Coast, QLD

Interactive Poster Presentations, continued

14.43-14.46	Counting the gain – improvements across the chronic care continuum Thomas Chapman , Integrated Care Unit, South Eastern Sydney Local Health District, NSW Health, NSW	Capacity building to promote physical health in people with severe mental illness Anne Netherway , Carrington Health, Box Hill, Melbourne, VIC	New complex chronic care evaluation tool Claudine Ford , Hunter Primary Care, Care Coordination program, Newcastle, NSW	Development and evaluation of an online comprehensive lifestyle change intervention for common risk factor reduction in the prevention and management of type 2 diabetes, metabolic syndrome and cardiovascular disease Stephen Penman , National Institute of Complementary Medicine, University of Western Sydney, NSW
14.46-14.49	Partnering with carers: enriching the relationship with people with long term conditions Linda Soars , Integrated Care Unit, South Eastern Sydney Local Health District, NSW Health	Build it and they will come; developing a rural high risk foot service in Northern Victoria Toby Daff , Rural Allied Health Team & High Risk Foot Service, Goulburn Valley Health, Shepparton, VIC	Evaluating the quality and sustainability of the health coaching model of care from a patient and community nurse perspective Julie Curran , Nicky Holloway, Northern Sydney Home Nursing Service, Sydney, NSW	Guiding patients and staff down the smoking cessation clinical pathway Gupta Deepali , Smoking Cessation Clinical Pathway Project Team, Metro South Hospital & Health Service, Brisbane; Pharmacy, Princess Alexandra Hospital, Metro South Hospital & Health Service; Pharmacy, QEII Jubilee Hospital, Metro South Hospital & Health Service, Brisbane, QLD
14.49-14.51	The sugar fix – partners in flipping our clinic Dan Shaw , Integrated Care Unit, South Eastern Sydney Local Health District, NSW Health	Redcliffe Integrated Chronic Disease Model of Care Gordon Cox , Home Hospital Service, Medicine and Older Persons Services, Redcliffe Hospital Brisbane, QLD	A melting pot of chronic disease? - Manufactured Home Villages Karin Robinson , Grand Pacific Health, NSW	The Chronic Disease Oral Health Pilot Project Shazia Huq , Oral Health Service, Royal North Shore Hospital, NSLHD, Sydney, NSW
14.51-14.54	Heart failure services in Queensland: striving for better practice Annabel Hickey , The Prince Charles Hospital, Brisbane, QLD Note: There is no poster for this presentation.	Care journeys and care plans: community essentials! Leanne Carroll , Metro North Hospital and Health Service Community Transition Care, Brisbane, QLD	Unlocking the door to chronic disease management in custody Sharon Jacobs , Justice Health & Forensic Mental Health Network, NSW	Partnering with consumers and GPS using clinical indicators for self-management Jane Judd , Partnering with Diabetes Consumers, Alexandra District Health, VIC
14.54-14.57	CARING, Enabling, achieving together –that’s hip! Bernadette Mulcahy , Health Independence Program (HIP), Continuing Care Centre, Werribee Mercy Hospital, Melbourne, VIC	Listening to the voice of the people. Development of the Pilbara Aboriginal Heart Health Program: “Projects don’t work if they’re not what the community want” Lyn Dimer , Heart Foundation, Subiaco, WA	Evolution of the chronic/ complex care nurse coordination role, within a home nursing service 2010 – 2015 Susan Law , Jo Lange, Chronic & Complex Care Coordinators, North Sydney Home Nursing Service, Northern Sydney Local Health District, NSW	Building the evidence for integrated care for adults with type 2 diabetes: a pilot study Jessica Browne , The Australian Centre for Behavioural Research in Diabetes, Diabetes Australia-Vic; School of Psychology, Deakin University, Burwood, VIC
14.57-15.00	CAREFIRST: collaboration embedding quality research into everyday practice Rebecca Tinning , Medibank Private, Doctoral Candidate, School of Public Health and Community Medicine UNSW	Paced (patient-centred and cardiac-nursing engaged device) service, an evaluation on its outcomes Yuen-Wa Leung , Division of Cardiology, United Christian Hospital, Hong Kong	Aligning chronic disease staff goal setting practices with best practice guidelines Chris Vonier , Cabrini Health, Melbourne, VIC	Engaging with culturally and linguistically diverse (CALD) communities in delivery of chronic disease prevention and self-management Paul Tomane , Ethnic Communities Council of Queensland (ECCQ), West End, QLD

Interactive Poster Presentations, continued

15.00-15.03	<p>A pilot study of a primary care based chronic disease management program for privately insured patients</p> <p>Rebecca Tinning, Medibank Private, Doctoral Candidate, School of Public Health & Community Medicine UNSW</p>	<p>The role of the palliative care nurse practitioner within the Hospital Admission Risk Program (HARP) in reducing unplanned hospital admissions</p> <p>Fiona McLeod, Hospital Admission Risk Program, Eastern Health, Melbourne VIC</p>	<p>Bridging the gap in care transition from the tertiary hospital to general practitioners</p> <p>Elian Chia, Chronic Disease Management Office, Singapore Health Services Pte Ltd, Singapore</p>	<p>WWW.HEARTONLINE.ORG.AU: A toolkit for cardiovascular medication management</p> <p>Serena Rofail, Heart Failure Service, Royal Brisbane & Women's Hospital, QLD; School of Pharmacy, University of Queensland, Brisbane, QLD</p>
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15.03-15.25 TEA BREAK AND POSTER VIEWING

Plenary Chair: Prof Ines Krass			
15.25-15.50	<p>Interventions in chronic disease management: A review of the literature on the role of community pharmacists</p> <p>Prof Shu Chuen Li, Chair, Discipline of Pharmacy & Experimental Pharmacology, School of Biomedical Sciences & Pharmacy, Faculty of Medicine and Health, The University of Newcastle, NSW</p>		
15.50-16.15	<p>Medication overload and deprescribing</p> <p>Prof Peter Pillans, Director, Clinical Pharmacology, Division of Medicine, Princess Alexandra Hospital, Metro South Health, QLD</p>		
16.15-16.20	<p>Question time</p>		
<table border="1" style="width: 100%;"> <tr> <td style="text-align: center; width: 50%;"> Social media and Social Networks Session Chair: Prof Joseph Ibrahim </td> <td style="text-align: center; width: 50%;"> Lifestyle Medicine Stream Session Chair: Stephen Penman </td> </tr> </table>		Social media and Social Networks Session Chair: Prof Joseph Ibrahim	Lifestyle Medicine Stream Session Chair: Stephen Penman
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17.15-18.45 NETWORKING SESSION AND COCKTAIL RECEPTION

Friday 11 September 2015 – Day 2

07.30-08.50	REGISTRATION			
07.30-07.40	Philips Healthcare Breakfast Session Introduction and Chair: Kylie Houlihan			
07.40-08.10	A contemporary health management partnership - tackling complex care needs in the West Moreton community Ms Sharon Kelly , A/Executive Director Clinical Services West Moreton Hospital and Health Service, QLD			
	Supplementary Session Chair: Assoc Prof Nick Buckmaster			
08.15-08.40	Patient Centred Integrated Care at scale – the Gold Coast Experiment Prof Martin Connor , Executive director of the Centre for Health Innovation, Griffith University and the Gold Coast Hospital & Health Service, QLD			
08.50-09.00	Welcome Prof Joseph Ibrahim , co-Chair, ADMA			
	Plenary Chair: Prof Joseph Ibrahim			
09.00-09.40	Challenges and opportunities in implementing integrated diabetes care in Asia Prof Juliana Chan , Chair Professor, Department of Medicine and Therapeutics; Director, Hong Kong Institute of Diabetes and Obesity; Director, Clinical Research Management Office; Co-director, CUHK-PWH International Diabetes Federation Centre of Education; Chief Executive Officer, Asia Diabetes Foundation; The Chinese University of Hong Kong			
09.40-10.10	Integrated whole-person chronic care: Views from the Canadian system Conj Prof Jean-Frederic Levesque , Chief Executive, Bureau of Health Information, and Conjoint Professor, Centre for Primary Health Care and Equity, University of New South Wales; Strategic Analytic Advisory Committee, Canadian Institute of Health Information			
10.10-10.40	Technology enablers in chronic care Dr David Doolan , Chief Health Information Officer, Telstra Health			
10.40-10.45	Question time			
10.45-11.10	TEA BREAK AND POSTER VIEWING			
	Plenary Session Transforming Healthcare into the Future Chair: Assoc Prof Nick Buckmaster			
11.10-11.35	Health literacy – building effective partnerships & engagement between consumers and healthcare providers– Ophelia study Adj. Assoc. Prof Jeannine Jacobson , Manager HACC and Assessment, Ageing and Aged Care Branch, Mental Health, Wellbeing, Social Capital and Ageing, Department of Health & Human Services, VIC and Adj. Assoc. Professor, School of Health and Social Development, Faculty of Health, Deakin University, VIC			
11.35-12.00	Shared Medical Appointments Prof Gary Egger , Director, Centre for Health Promotion and Research, Sydney, NSW; Adj Professor Lifestyle Medicine and Applied Health Promotion, Southern Cross University, NSW			
12.00-12.25	Improving access and equity in reducing chronic and preventative health risks Victoria Chalmers , Director, Health Contact Centre, Community and Scientific Support, Health Support Queensland, Department of Health, QLD			
12.25-12.30	Question time			
12.30-13.20	LUNCH BREAK AND POSTER VIEWING			
	Concurrent Streams: Submitted Oral Abstract Speakers			
	Stream: Health Payers Chair: Justine Waters Room: P11	Stream: Prevention & Self-Management Chair: Marina Davis Room: P10	Stream: Improving Care Chair: Silvana Cavalli Room: P9	Stream: Multidisciplinary Approaches to Improving Care Chair: Prof Ines Krass Room: P8
13.20-13.35	Evaluating disease management interventions – have we reached a ceiling? Dr Nancy Huang , Remedy Healthcare, VIC	Chronic disease prevention in Australia: Enhancing accountability Prof Maximilian de Courten , Centre for Chronic Disease, Victoria University, VIC	An innovative integrated model of care and development of a registry for diabetes in the Hunter New England Region Dr Annalise Philcox , Department of General Medicine, Calvary Mater Hospital, Newcastle, NSW	Improving care for people with chronic conditions and their carers: How can community pharmacy help? Sara McMillan , Menzies Health Institute Queensland, Griffith University, QLD

Concurrent Streams: Submitted Oral Abstract Speakers, continued

13.35-13.50	<p>Long-term impact of a chronic disease management program on hospital utilization and costs in an Australian population with heart disease or diabetes</p> <p>Gerrye Stegall, Healthways Australia</p>	<p>DESMOND: A diabetes self-management program and its potential to decrease or delay the onset of complications associated with diabetes and other chronic illnesses</p> <p>Sue Stockdale, Diabetes WA, Perth, WA</p>	<p><i>Presentation Withdrawn</i></p>	<p>Increasing access to physiotherapy in an ambulatory setting: The impossible challenge?</p> <p>Sarah Fitzhenry, Caloundra Hospital, Sunshine Coast Health Service District, Queensland Health, QLD</p>
13.50-14.05	<p>Counting the benefits – disease management program evaluation for health insurers</p> <p>Bronwyn Hardy, Actuarial Services, Teachers Federation Health, NSW</p>	<p>Overcoming barriers to physical activity in midlife Australian women: A web-based, multi-modal, lifestyle intervention for the primary prevention of chronic disease</p> <p>Dr Amanda McGuire, Institute of Health and Biomedical Innovation, Queensland University of Technology, Brisbane, QLD</p>	<p>Improving care delivery and quality of life amongst people with Parkinson’s (PWP) in residential facilities (RF) following staff educational curriculum</p> <p>Margarita Makoutonina, ParkiLife Australia Pty Ltd, VIC</p>	<p>ONTRACK after the cardiac blues: Translational research in action</p> <p>Assoc Prof Rosemary Higgins, Heart Research Centre, VIC; Deakin University, VIC; The University of Melbourne, VIC; Cabrini Health, Malvern, VIC</p>
14.05-14.10	Question time	Question time	Question time	Question time
14.10-14.30 TEA BREAK				
Plenary Chair: Assoc/Prof Caroline Brand				
14.30-14.55	<p>Moving health investment upstream</p> <p>Dr Kevin Cheng, Head of Integrated Care, Medibank Private</p>			
14.55-15.20	<p>Establishing the new Primary Health Networks</p> <p>Sharon Appleyard, Assistant Secretary, Primary Health Networks Establishment’s Branch, Commonwealth Department of Health, ACT</p>			
PANEL DISCUSSION:				
15.20-16.15	<p>Program evaluation - What is important to measure, how should it be measured, what have we learned?</p> <p>Moderator: Prof Brian Oldenburgh, Chair of Noncommunicable Disease Control, Director, Centre for Health Equity, Melbourne School of Population & Global Health, The University of Melbourne, VIC</p> <p>Panel: Sharon Appleyard, Assistant Secretary, Primary Health Networks Establishment’s Branch, Commonwealth Department of Health, ACT</p> <p>Dr Ros Blakley, General Manager, Bupa Health Dialog, Bupa Australia & New Zealand</p> <p>Assoc Prof Nick Buckmaster, Deputy Chair, Integrated Care Working Party, Australian College of Physicians; Medical Director of Internal Medicine, Gold Coast Hospital and Health Service, QLD</p> <p>Prof Juliana Chan, Chair Professor, Department of Medicine & Therapeutics; Director, Hong Kong Institute of Diabetes & Obesity; Director, Clinical Research Management Office; Co-director, CUHK-PWH International Diabetes Federation Centre of Education; Chief Executive Officer, Asia Diabetes Foundation; The Chinese University of Hong Kong</p> <p>Mark Tucker-Evans, Chair, Health Consumers Queensland; Chief Executive Council on the Ageing (COTA) Queensland; Chair, Queensland Council of Social Service (QCOSS), QLD</p>			
16.15-16.30 CLOSING, ORAL AND POSTER PRIZES				

ADMA 11th Annual National Disease Management Conference

Count me in: Partnerships in chronic care

Thursday 10 - Friday 11 September 2015

Delegate Registration **and Tax Invoice**

ADMA is auspiced under Alfred Health ABN 27 318 956 319

Mr/Mrs/Ms/Prof/Dr: _____

Position: _____

Organisation: _____

Business Address: _____

Phone: _____

Email: _____

Conference Registration Fees

	Register by 7 August 2015	Register after 7 August 2015
ADMA member / full-time student (students please include a copy of your student ID)		
One day (10 or 11 Sep)	\$400 + \$40 GST = \$440	\$450 + \$45 GST = \$495
Both days (10 & 11 Sep)	\$700 + \$70 GST = \$770	\$750 + \$75 GST = \$825
Non-member		
One day (10 or 11 Sep)	\$450 + \$45 GST = \$495	\$500 + \$50 GST = \$550
Both days (10 & 11 Sep)	\$800 + \$80 GST = \$880	\$900 + \$90 GST = \$990

Level of conference attendance

- Day One only** (10 Sep 2015)
 Day Two only (11 Sep 2015)
 Both days (10 & 11 Sep 2015)
 Cocktail party (Thurs, 10 Sep 2015) *please mark box for catering purposes – complimentary for conference attendees*

Special Requirements (dietary or other) _____

Pre-conference Workshops Wednesday, 9 September 2015

- Program Evaluation in the 'Real World'**: 9:30 am - 4.00 pm **Cost (incl. GST): \$154.00**
 Integrated approach to self-care: 1.00 pm - 4.00 pm **Cost (incl. GST): \$ 77.00**

Payment details

TOTAL COST: \$ _____

Important: If payment is to follow, first send ADMA your registration details and mark 'Invoice' below. We can then send you an invoice to provide to your organisation with a copy of your registration form to facilitate payment. By first registering, you will be guaranteed a place.

- Invoice** Please provide name and address of company/organisation for invoice

 Cheque Please make cheques payable to **Australian Disease Management Association**
 Credit Card Type: _____ (Please note, **only Mastercard or Visa** is accepted)

Cardholder's full name:														
Cardholders Signature:												Expiry Date:		

Please email, fax or post this registration form and payment to:

E-mail	Fax	Mail
Belinda at b.shen@alfred.org.au	03 9076 6901 <small>If you fax your registration form, please call us to confirm we have received it on +61 3 9076 4125</small>	Australian Disease Management Association 2 nd Floor, Fethers Block, Caulfield Hospital 260 Kooyong Road Caulfield VIC 3162

If you do not wish your name and affiliation to be provided to other attendees please tick

- Cancellation Policy:**
- For a full refund, cancellations must be received **in writing before** 19 August 2015.
 - A refund of half the total cost will be made for cancellations received **in writing from** 19 Aug - 2 Sep 2015.
 - Unfortunately, we cannot offer refunds after **2 September 2015**, however you can register a substitute.